

# Lifetime LIMITED Warranty

**M**anufacturer (Huntwood Industries) hereby warrants to the original Registered Residential Owner that all products manufactured by Manufacturer are free from defects in material and workmanship for the life of the product. **MANUFACTURER MAKES NO OTHER WARRANTY, EXPRESS OR IMPLIED, AND MAKES NO WARRANTY OF MERCHANTABILITY OR OF FITNESS FOR ANY PARTICULAR PURPOSE.** The coverage provided in this document is exclusive to the original Registered Residential Owner and is predicated upon the criteria outlined herein:

**Hinges:** Under normal use, the hinges used in the Manufacturer's products will provide a lifetime of efficient operation. Each type of hinge used in the Manufacturer's product has a maximum operational range when the door is fully open (as defined by the respective hinge manufacturer). In the event that the door is opened beyond the maximum operational range of the hinge, product failure may occur and is not covered under this warranty.

**Drawer Guides:** The drawer guides used in Manufacturer's products will have a static load rating of 100 lbs. User should be aware that the aforementioned load rating is established with the weight evenly-distributed throughout the drawer. Unevenly-distributed weight and/or improper use of the drawer can result in failure of the drawer guide and is not covered under this warranty. The majority of drawer guide types used in Manufacturer's products feature a soft-close function. Slamming the drawers open or shut may cause failure of the soft-close mechanism and is not covered under this warranty. In the event that drawers are removed from cabinet, improper reinstallation may result in the drawer hardware's locking mechanism not being properly engaged. This can result in drawers pulling free from the hardware (and cabinet) when fully opened. This condition is not covered under this warranty.

**Adjustable Shelves:** While manufacturer's adjustable shelves are designed to provide years of service, users can create scenarios that will induce product failure. Generally, it should be understood that shelves whose width is 30" or greater will be subject to a condition identified as "sag" or "bowing". Even distribution of shelf load will help reduce this condition, as will regular rotation of shelves (flipping the "top" and "bottom" sides of the shelf; this also helps reduce wear to a single face shelf surface). Shelves 30" or wider are not warranted against shelf sag or bowing.

**Large Doors or Drawer Fronts:** It should be understood that doors whose overall height is greater than 69"H are not warranted against warp, twist, bowing or cupping. Additionally, doors or drawer fronts whose width is roughly 75% wider than the respective height may exhibit twist, warp, bowing or cupping and are not covered under warranty.

**Finish:** The protective top-coat applied to Manufacturer's products is designed to meet and/or exceed the requirements of the Kitchen Cabinet Manufacturer's Association. It is intended for normal kitchen cabinet application within the interior of a residential dwelling and is not suitable for outdoor use. As with any quality finish, it will wear with age and use, depending upon the owner's maintenance of the product. Exposure to abrasive chemicals, solvents, excessive ultraviolet light and moisture can cause the finish to fail. Due to the variables involved in the maintenance of the finish, the Warranty on this aspect of the product is limited to two years from the original date of purchase. No Warranty is provided for Unfinished cabinets and/or accessories.

**Wood Materials:** **MANUFACTURER** utilizes both solid and veneered wood materials in its products. While made of the same species, veneered material's composition causes it to receive stain differently than solid wood. Larger components are typically produced out of multiple pieces of material and while that material may be from the same wood species, the individual pieces will display some inherent color variation. Due to normal variations in the density and graining of wood itself, the same stain applied to another piece of the same wood species may result in a somewhat different appearance and shade of color. This variation can be greater when comparing solid wood to veneers. The cumulative effect of these conditions result in an aesthetic diversity considered integral to the natural beauty of wood. Due to inherent variations in the construction of wood veneer, Slab Veneer Door Styles will display some obvious differences in graining and coloration. Additionally, all wood species will exhibit color changes when exposed to all types of light (natural & man-made). With most species, the wood will darken over time, though some species may amber, yellow or fade with age. These conditions are not hindered by the finishing process. Color variations are also caused by the assortment of minerals found in the earth in which the tree was grown as well as the season in which the tree was harvested. All wood species will exhibit the following attributes; sap runs, knots, pinholes, mineral streaks, pitch pockets, vine marks, bark marks, burls and heart streaks. These characteristics will occur in varying degrees dependent upon the type of wood species selected and its respective harvest conditions. It should be noted that cabinets and accessories that have a Natural finish (no stain color or paint color applied to them) will typically display significant color variation; such color variation shall not be considered "defective". This warranty does not cover the effects of light and aging upon the **MANUFACTURER'S** product.

**Painted Finishes:** For products that are ordered with a painted finish, Manufacturer utilizes a combination of solid wood, veneered wood, MDF (Medium Density Fiberboard) and HDF (High Density Fiberboard) materials. Each of these materials is a unique substrate with varying physical characteristics that respond to paint differently. Solid wood components are more subject to expansion and contraction due to changes in humidity and temperature. As a result, small hairline fissures may be displayed at the joints where multiple

**IMPORTANT: See Warranty Guidelines and Conditions on other side.**

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## Warranty Guidelines & Conditions

pieces of solid wood converge. Veneered components may exhibit tiny surface fractures (telegraphed through the painted finish) when the product is exposed to excessive environmental dryness. Components made from MDF or HDF lack a surface grain direction and, as a result, won't display the tiny directional grain telegraphing that can be seen in painted solid wood and veneered wood components. It should be noted that painted finishes can react to all types of light (natural & man-made) and may change color over time. The chemical makeup of the paint used in Manufacturer's product does not hinder this environmental reaction.

**Products not Manufactured by Huntwood:** Products bought and supplied but not manufactured by Huntwood (such as blowers, hood liners, decorative hardware, glass, recycling centers, spice racks, tip-out trays, lazy susans, SPILMATs, Retractable Towel Racks, Wire Tray Dividers, Polymer Trash Bins, Wire Pantry Storage, Closet Rods, Tabletop Grommets, Hanging File Hardware, heat shields, metal support brackets) are warranted for a period of 1 year.

**Custom Materials, Custom Door Style, Custom Moulding:** In the event that Manufacturer produces a product out of Custom Materials not normally available within its published offering, that product shall be warranted for a period of 1 year. If that specific Custom Material can no longer be sourced domestically (within the Western United States) within the first year of ownership, Manufacturer shall be free from warranting the product (as the material is no longer available). If Manufacturer produces product in a Custom Door Style or as a Custom Moulding not normally available within its published offering, that product shall be warranted for a period of 1 year.

This Warranty is provided expressly in place of all other warranties and representations, expressed or implied and all other obligations or liabilities of Manufacturer. This Warranty does not cover products that are misused, mishandled, improperly installed, installed or used outdoors, abused, improperly stored, that have been subject to negligence or accident or have been altered or repaired outside the factory of the Manufacturer in any way. Additionally, this Warranty does not cover products that are subjected to extreme temperatures, humidity or dryness. Product must be maintained within an environment where the temperature range doesn't exceed 50-85 degrees Fahrenheit/10-29 degrees Celsius and the humidity is not outside a range of 28-53%. Product that has been changed, modified or altered beyond its original manufacture shall not be covered under this Warranty. Products that are not used and maintained per the Manufacturer's original intent and design are not covered by this Warranty. Normal wear and tear does not constitute a defect and shall not be covered under this Warranty. Products NOT supplied by Manufacturer are not covered under this Warranty.

After Manufacturer has had an opportunity to inspect the product, Manufacturer, at its sole discretion, will confirm or refute the existence of a claimed defect. In the event that Manufacturer confirms the existence of a defect, the sole remedy to the original Registered Residential Owner is either repair or replacement of the product, which shall be determined by Manufacturer. Replacement products provided under this Warranty may not exactly match original products due to the passage of time, natural aging process and evolution of Manufacturer's product offering, manufacturing methods and materials. Manufacturer shall not be liable for consequential, indirect or incidental damages. This Warranty does not cover delivery costs or labor charges to remove or reinstall products or any related components (such as appliances and countertops). This Warranty gives you specific legal rights; you may also have other rights which may vary from state to state, province to province and country to country. Manufacturer reserves the right to change, without notice, design specifications and materials as conditions require and as improvements are developed. Manufacturer is under no obligation to incorporate such changes in products previously manufactured. Manufacturer may, at its sole discretion, substitute a similar product for replacement of a previously manufactured product.

Warranty will only be provided to the original Registered Residential Owner. Ownership of the product must be registered with Manufacturer within 60 days of the date that the order was shipped from the Manufacturer's facility. Failure to register ownership voids this Warranty. Proof of purchase satisfactory to Manufacturer to indicate that you are the original Registered Residential Owner is required to obtain benefits under this Warranty. This Warranty is only valid if the original Registered Residential Owner uses the parent dwelling as their primary or secondary home. This Warranty is non-transferrable and does not extend to future owners if the property is sold.

Jurisdiction and venue for any dispute regarding the product sold, this Warranty or any other matter that may arise between Manufacturer and the original Registered Residential Owner shall be Spokane County, Washington state, USA, exclusively. The terms and conditions of this Warranty and any dispute regarding the same shall be governed by and interpreted under the case and statutory law of the State of Washington.

All Claims for defective goods must be submitted to Manufacturer in writing and must specify the defects present in the product. Manufacturer may, at their discretion, require the product to be returned for inspection with transportation charges prepaid by original Registered Residential Owner, prior to honoring a claim. Do not return any product to Manufacturer without prior written authorization. All claims must be either hand-delivered or mailed to the Manufacturer at the following address:

Warranty Department  
23800 E. Appleway Ave., Liberty Lake, WA 99019 • (509) 924-5858 • (800) 873-7350 • [www.huntwood.com](http://www.huntwood.com)

\* "Original Purchaser" is defined as the owner of the real property at the time the cabinets were originally installed.